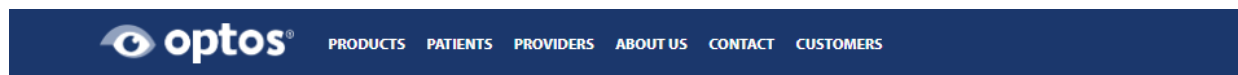




Signing up for Customer*Central*



Home > Customers

Welcome, Sharon

You are signed in as: sshepard@optos.com

LOGOUT



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Training Materials

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- [Monaco Training Information and Eye Target](#)
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Click on "Customers" at www.optos.com



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Technology Innovation
optomap imaging
1/2 second... to help
loss

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About Optos

Optos plc is recognized as a leading provider of devices to eye care professionals for improved patient care.

[LEARN MORE](#)



Events

Virtual - 2020 American Society of Retina Specialists Annual Meeting Virtual

Jul 24-26 2020


[MORE DETAILS »](#) [See all events](#)

[Access the Resource and COVID-19 Centers](#)

Focal Points


Updated Cleaning and Disinfecting Guidelines for Optos Devices

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Create an Account

Create a new account by selecting “Don't have an account? Create One.” Please fill in the form and you will be auto-activated as long as your Site Number and Zip Code match. If there is a discrepancy, we will activate you within 24-48 hours.

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Welcome to CustomerCentral

Dedicated to supporting eyecare professionals who have made the investment in our ultra-widefield technology.

Our customers are at the heart of our organization. We are committed to solving any questions, quickly and accurately, giving our customers the tools they need to remain current on their Optos devices, and assisting them to market to their patients the health benefits that our products bring to their practice or clinic.

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Email Address

Password

☐ Remember Me

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You will receive an email prompting you to reset your password. Please follow the instructions in the email to reset your password. Please make sure it is 8-20 characters long, has upper and lower case, and includes a special character such as * or #.

Optos Customer Portal - Password Reset

no-reply@optos.com

Sent: Tue 1/23/2018 3:45 PM

To: Sharon Shepard

PRACTICE EFFICIENCY

TECHNOLOGICAL INNOVATION

CLINICAL OUTCOMES



Password Reset Request

A request has been made to reset the password for the following account:

sshepard@optos.com

[Reset Password](#)

Resetting Your Password

Click on "Forget Password?"

The screenshot shows the Optos Customer Central website. The header includes the Optos logo and navigation links: PRODUCTS, PATIENTS, PROVIDERS, ABOUT US, CONTACT, and CUSTOMERS. A sidebar menu is visible on the left. The main content area features a "Welcome to CustomerCentral" message, followed by a "Log In" section with fields for Email Address and Password, a "Remember Me" checkbox, and a "Login" button. Below the login fields are links for "Forgot Password? Reset it or Login with email" and "Don't have an account? Create One". To the right of the login section are "Service Offerings" and "Announcements" sections. A large blue arrow points from the "Forgot Password?" link in the email to the "Forgot Password?" link on the website.

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New Password

Confirm Password

Passwords must be between 8-20 characters, including an uppercase and lowercase letter, a number, and a special character such as # ! &.


Reset


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Sign In Section

Enter your e-mail address and password.


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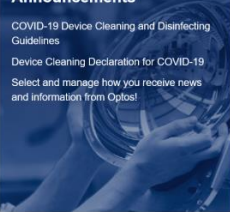



Announcements

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Welcome, Sharon

Important information for Customers – Our Privacy Policy has been updated. [Read more.](#)




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To Order Marketing Materials

Please click on “Patient Marketing” and “Order Your Marketing Materials”. Customers under support or warranty receive materials free of charge. Customers who have opted not to extend their service contract may order patient marketing materials for a minimal charge by visiting our partner site at www.curryprinting.com/optos

Custom marketing materials are also available here: www.curryprinting.com/optospartner

Main page:

The screenshot shows the Optos Customer Central Marketplace website. The header is dark blue with the Optos logo and navigation links: PRODUCTS, PATIENTS, PROVIDERS, ABOUT US, CONTACT, CUSTOMERS. A search bar is on the right. Below the header, the page title is "Customer Central Marketplace" with a "Browse Materials" link. A search bar and a shopping cart icon (0 items) are on the right. On the left, there's a "Sort by" dropdown set to "Popularity" and a "Category" list with counts: Practice Marketing (4), Leavebehinds & Door Openers (5), Diagnostic Atlas (10), Article Reprints (2), Product Brochures (5), Posters (4), Clinical Summaries (8), optomap Fact Sheets (4), Supplies, Parts, and Targets (4), and Non-English Materials (7). The main content area displays six product cards: 1. "optomap af Door Opener" with a fundus image. 2. "California Accordion Leavebehind" with a California map graphic. 3. "optomap color diagnostic atlas - Booklet" with a fundus image. 4. "Laminated Comparison Field of View" with a grid of fundus images. 5. "Site Number and Information Sticker" with an eye graphic. 6. "Laminated Comparison Field of View - Spanish" with a grid of fundus images.

optos® PRODUCTS PATIENTS PROVIDERS ABOUT US CONTACT CUSTOMERS Search

Customer Central Marketplace

Browse Materials

Sort by Popularity

Category

- Practice Marketing 4
- Leavebehinds & Door Openers 5
- Diagnostic Atlas 10
- Article Reprints 2
- Product Brochures 5
- Posters 4
- Clinical Summaries 8
- optomap Fact Sheets 4
- Supplies, Parts, and Targets 4
- Non-English Materials 7

optomap af Door Opener

California Accordion Leavebehind

optomap color diagnostic atlas - Booklet


Laminated Comparison Field of View


Site Number and Information Sticker

Laminated Comparison Field of View - Spanish


Once you have selected the items and placed them in your cart, go to the cart and "Proceed to Checkout"


Select your shipping address or add multiple shipping addresses:

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CustomerCentral Marketplace






[Ship to multiple addresses](#)


[Continue shopping](#)

Items In Your Cart/Being Ordered



optomap ad Door Opener

Quantity



Shipping details

Office

[Add new address](#)

First name *:

Last name *:

Email:

Company *:

When all addresses are in order, scroll down and "Place Order"

State/Region

Phone number:


Cart/Order summary


Sub Total For Your Items	\$0.00
Additional Order Level Discounts	- \$0.00
Shipping & Tax	\$0.00
Shipping Subtotal	\$0.00
Shipping Discount	- \$0.00
Shipping Total	\$0.00
Tax	\$0.00
Total for cart	\$0.00

Comments


[Place order](#)


You will receive both a confirmation screen and a confirmation email:

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Search 


Customer*Central* Marketplace

search 

 0

Order ID: PO98684
Order date: 4/12/2018 12:41:12 PM
Product

Address: Optos 500 Massachusetts 01752

	Quantity	Unit price	Price	Discount	Total
 af Door Opener	1	\$0.00	\$0.00	\$0.00	\$0.00
Additional discounts					- \$0.00
Handling cost					\$0.00
Shipping Subtotal					\$0.00
Shipping Discount					- \$0.00
Shipping cost					\$0.00
Tax cost					\$0.00
Total					\$0.00

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Email:

From: webinfo@optos.com
To: [Sharon Shepard](#)
Cc:
Subject: Your order details are inside



Hello from Optos!

Your authentic Optos supplies are on their way! We are thrilled that you are leveraging these tools to maximize patient acceptance and education.

Delivery usually takes about a week after it leaves our fulfillment center and may come in multiple shipments. If you have questions about your order, please email support@optos.com.

Please see your order details below.

Thank you,

Optos Customer/Central Success Team

On social? Use #optomap to show off your images and devices!

Order ID: PO98684

Order date: 4/12/2018 12:41:12 PM

Product	Quantity	Unit price	Price	Discount	Total
Shipment 1 of 1:					
Address: 500					
af Door Opener	1	\$0.00	\$0.00	\$0.00	\$0.00
				Additional discounts	- \$0.00
				Handling cost	\$0.00
				Shipping Subtotal	\$0.00
				Shipping Discount	- \$0.00
				Shipping cost	\$0.00
				Tax cost	\$0.00
				Total	\$0.00

Manuals and Technical Support

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Home > Customers > Technical Support

TECHNICAL SUPPORT

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Training Materials

You and your staff need to have access to up-to-date training materials. These training tools will assist all of you to become experts in **optomap** imaging and serve as tutorials for new staff members.

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Home > Customers > Training Materials





TRAINING MATERIALS


Training Materials


You and your team need to have access to up-to-date training materials. These training tools will assist all of you to become experts in optomap imaging and serve as tutorials for new team members.


 Silverstone Eye Target


 Monaco Training Information and Eye Target


 California Family Training Information and Eye Target

 Daytona Family Training Information and Eye Target

 Mirror Cleaning Procedure Training Video

 OptosAdvance Training Videos and Instruction

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Diagnostic Tools

These tools will assist you in identifying retinal pathology on **optomap** images. Recognizing Pathology has over 400 **optomap** images, in all modalities and 30+ pathology types.

12
GA-00293/3

D
I A
G N O
S T I C

DIAGNOSTIC TOOLS

A picture is worth a thousand words. Recognizing Pathology can help you identify pathologies in your optomap images. Many of the most common, and some of the most rare examples of pathologies are shown.



[Recognizing Pathology](#)



[Diagnostic Atlases and Booklets](#)

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Extended Service Program

Directly request additional information about protecting your Optos Device(s).



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Extended Service Program

Protect Your Investment

An Optos Extended Service program offers unmatched coverage

- Seamlessly continues your coverage with minor exceptions
- Helps retain integrity of your device by using genuine Optos parts and services
- Ensures your Optos device delivers on your business investment

Save on unexpected repairs

One unexpected repair and your Optos Extended Service program can pay for itself

- No deductible, hidden fees, or prior approvals
- Global coverage with multiple service teams located around the world
- Peace of mind knowing Optos will do what is necessary to resolve any service issue

Support for your patients and business

Authorized Optos Field Service Engineers deliver timely, professional and complete service

- Expertly trained technicians
- The latest, specially-designed diagnostic equipment, tools and procedures
- Genuine Optos parts

Get your peace of mind today. Submit the form below and a representative will contact you immediately.

First Name *

Last Name *

Email *

Company / Practice *

Country/Region *

-- Select an option --

Telephone *

Site Number

Comments

Submit

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